

# Network Technical Solution

## One-Stop Network Technical Services

Many of our clients have benefited from ProTech's Network Technical Services to significantly reduce today's costly IT investments, reduce operating costs, improve IT risk management, and line up critical resources with their core business strategies.

Our Network Technical Services allow clients of any size to reduce annual technology costs while increasing reliability, scalability, security and overall system performance.

ProTech has earned the reputation of becoming a “**One-Stop Provider**” for IT consulting, application development, remote management, infrastructure hosting, security and 24/7 monitoring of your IT infrastructure.

Whether your business applications, server and storage systems will be offsite or onsite, we can help you to design, and manage your IT infrastructure for optimal performance, security and future growth.

## Scheduled Network Services

For clients who do not have a dedicated IT staff or need help managing the changing complexities of their network ProTech offers **Scheduled Network Services**.

Contact ProTech to schedule a time to meet with you and discuss your technology needs. We can show you how the Scheduled Network Services program can be implemented at your company, keeping your network operating at the highest level of efficiency.

Since 1992 ProTech has been providing technical services to Memphis companies in support of their business goals.

Let us do the same for you by calling to schedule a Network Consultation.



## Support Services

- User Maintenance
- Monitoring and Maintenance of Backup Systems
- Virus System monitoring and maintenance
- Spyware System monitoring and maintenance
- SPAM System monitoring and maintenance
- Server Patches and Updates
- Workstation Patches and Updates
- Network Traffic monitoring and reporting
- Intrusion Detection/Prevention & monitoring
- Network Security auditing and monitoring
- Server(s) utilization monitoring and reporting

### Testimonials

“It is not often in the IT world that you find a team that is totally dedicated to your specific needs. We would highly recommend ProTech to any business in need of a quality IT provider”

*Diane Moore*

*Compass Financial Advisors, LLC*

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“I have been impressed with ProTech's obvious commitment to quality, excellence, professionalism and customer support.”

*Jo-Claire G. Merrill, Director,  
Madonna Learning Center*

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