

Print Monitoring and Management

Keep Your Business Moving Forward

Always running out of toner? Frustrated with constant printer jams and repairs?

Reduce downtime and increase productivity by utilizing our Print Monitoring and Management Solution. ProTech offers a comprehensive, proactive web-based print monitoring solution that will enable you to keep your business moving forward.

When you sign up for Print Monitoring and Management Services, ProTech will monitor your printer network and automatically respond whenever a device is jammed, low on toner or in need of service.

ProTech's team can identify problems and respond immediately to your printer needs, reducing and often eliminating downtime.

In addition, we can help you identify which devices are causing the most problems (paper jams, repairs, etc.) so you can replace faulty equipment, and improve associate performance while reducing your operating expenses.

How It Works

ProTech will install Information Collection Engine (ICE) software on your network, allowing us to collect printer data such as meter reads, device serial number, MAC address, toner levels, device alerts and other device-specific information.

This information is collected and transmitted via FTP to a secure Print Monitoring and Management Services web server.

Improve Performance

Use Print Monitoring and Management Services costing and reporting tools to analyze the provided data, identify devices in need of replacement and help you improve and manage your printer deployment.



Print Monitoring and Management Services Features:

- **Costing tools** — They help you track your total operations cost and analyze monthly printing costs
- **Smart Alerts** — E-mail alerts help to keep your printers running smoothly and enable us to take a more proactive approach to service calls and toner replacement
- **Reporting** — Easy to use, customizable reporting allows you to analyze usage, enhance workflow and reduce costs
- **Per-printer licensing** — Pay only for the functionality you want on the printers you decide to track
- **Hosted Service** — Data is completely secure and accessible only via secure login

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